



Activities

Fill in the blanks

1. Emergency services should be called if there is an _____, dangerous, or _____ threatening event.
2. A call to triple zero (000) is a _____ call.
3. You can call from any _____, home or work, or _____ phone
4. When you call Triple Zero (000) you should call from a _____ place.
5. When you call 000, the first question they will ask is "Police, _____ Ambulance?"
6. You will need the following information to make the call:
 - Your _____.
 - The _____ of the incident.
 - The _____ that you are calling from.
7. When you have called, you shouldn't _____ up until the operator tells you to do so.

Which service should you ask for? (Police, fire or ambulance)

1. If you find someone collapsed on the side of the road, you would call triple zero (000) and ask for an _____.
2. The neighbours' house is on fire you should call and ask for the _____.
3. If you arrive home and someone has broken into your home, you should call the _____.
4. If you witness a car accident and people have been injured you would need both the _____ and _____.
5. If someone is being attacked by other people, you should call and ask for both the _____ and _____ if someone is badly injured.



Practice:

In pairs, practice the phone call in the following scenarios. Your partner can pretend to be the operator.

1. You are walking home from the shops and find someone collapsed on the footpath.
2. You can see someone breaking into your neighbours' home.
3. Your smoke alarms go off and there is a fire in your home.